

Live Earth Customer

Global payments provider was experiencing KYC issues using manual reporting from their core risk and payments systems.

“We can cutdown our KYC risk by visualizing the patterns and messaging the associates at the physical locations.”

- Head of Customer Services

Problem

- Analysts pulling the internal data from core payments and operational systems.
- Identifying regional “hotspots” required pulling static views of the data.
- Delays in making operational changes to stop the KYC issues.

The Live Earth Solution

Live Earth quickly sources and structures the payment transaction data from core systems to show real-time hotspots of KYC issues.

- Automatically source data from siloed internal and 3rd party sources.
- Provides real-time alerts of KYC patterns and the location.
- Message the associates at the physical location where the problems are occurring.